

# SUPERVISOR SOFTWARE

nVent RAYCHEM Supervisor software is comprised of four main components: Master Server software (responsible for managing all system data, client(s), and connections to Slave Servers), Slave Server(s) software (responsible for managing communications to locally connected devices), Client(s) software (provides the graphical user interface), and the Database (MSDE / SQL Express or SQL - version Edition dependent).

nVent RAYCHEM Supervisor software is available in two Editions: 'Standard' - Single Server, Multi-User application intended for simple system architectures with a maximum of 4 Users and 1000 connected devices. 'Enterprise' - Enables Multi-Server capabilities, expands on the Multi-User capabilities of the 'Standard' Edition, and is scalable to any size of installation.

## FEATURES & BENEFITS

Access and manage Electronically controlled Heat-Tracing system information from almost anywhere in the world

Utilizes the latest in connectivity technologies

Enables central configuration and monitoring of any RAYCHEM electronic controller installed in the field that includes the appropriate communications interface

Full featured alarm monitoring with the ability to acknowledge and clear alarms

Advanced features such as data logging and trending, batch and recipe processing, scheduled events, and more

Scalable to meet the size of any installation

Multi-user, multi-server networking capabilities

Flexibility that reduces the cost of installing communications for electronic controllers within a facility

Leverages existing network infrastructures such as Ethernet LANs (Local Area Networks) and Internet-based WANs (Wide Area Networks) to remove the limitations of simple hard-wired serial communications

Table 1/1

Catalog Number	Item Name	Use Case	Licenses Included in Package
10391-010	DT2-ENTERPRISE	>1000 connected devices, Multi-User / Multi-Server functionality	1 Master Server License; 2 Slave Server Licenses; 5 Users Licenses
10391-013	DT2-UPGRADE	Expand upon Base Package User and Server counts	3 Additional Slave Server Licenses; 7 Additional User Licenses

'Enterprise' level functionality requires the purchase of SQL Server software and Microsoft Licensing.

**North America**

Tel +1.800.545.6258  
Fax +1.800.527.5703  
thermal.info@nvent.com

**Europe, Middle East, Africa**

Tel +32.16.213.511  
Fax +32.16.213.604  
thermal.info@nvent.com

**Asia Pacific**

Tel +86.21.2412.1688  
Fax +86.21.5426.3167  
cn.thermal.info@nvent.com

**Latin America**

Tel +1.713.868.4800  
Fax +1.713.868.2333  
thermal.info@nvent.com



Our powerful portfolio of brands:  
**nVent.com CADDY ERICO HOFFMAN RAYCHEM SCHROFF TRACER**

© 2021 nVent. All nVent marks and logos are owned or licensed by nVent Services GmbH or its affiliates. All other trademarks are the property of their respective owners.  
nVent reserves the right to change specifications without notice.