

WARM PIPE WARRANTY

nVent warrants the Heat Management System (“HMS”) design and all equipment, materials, and services furnished or performed by nVent against defects, for a period of one (1) year after start-up of the HMS, or 18 months after commissioning of the system based on the which ever occurs first. In the event that nVent is contracted to provide the design, procurement, and construction of the entire HMS system (to include electric heat tracing, insulation, and monitoring and control), nVent may additionally offer a performance warranty of the HMS system (the “Warm Pipe Warranty”). Under the Warm Pipe Warranty, the HMS will be considered to be defective, for the purpose of this warranty only, if it fails to maintain any heat traced and insulated, equipment item or vessel at the specified ‘Hold Temperature’ when the ‘Ambient Temperature’ is equal to or greater than the project’s specified minimum ambient temperature, and the process is operating as designed. nVent will correct, replace, or repair, at its sole discretion, any defective component of the HMS necessary to regain the specified Hold Temperature. Where a defect cannot be corrected by nVent’s reasonable efforts, the parties will negotiate an equitable adjustment in price. The warranty set forth herein is conditioned upon (a) proper storage, use, and maintenance of the HMS, and conformance with any applicable recommendation of nVent; and (b) the Customer promptly notifying nVent of any defects and, if required, promptly making the equipment available for correction. nVent does not warrant any equipment, material, components, or services of others.



nVent may extend the Warm Pipe Warranty for additional 12 month periods, provided nVent is engaged, on a reimbursable basis, to perform an annual evaluation (audit) of the HMS, and Customer agrees to timely implement the recommended repairs/corrections noted in the audit.

North America

Tel +1.800.545.6258
Fax +1.800.527.5703
thermal.info@nvent.com

Europe, Middle East, Africa

Tel +32.16.213.511
Fax +32.16.213.604
thermal.info@nvent.com

Asia Pacific

Tel +86.21.2412.1688
Fax +86.21.5426.3167
cn.thermal.info@nvent.com

Latin America

Tel +1.713.868.4800
Fax +1.713.868.2333
thermal.info@nvent.com



Our powerful portfolio of brands:

CADDY ERICO HOFFMAN RAYCHEM SCHROFF TRACER